Frequently Asked Questions

Registration:

Q: Is there an early bird discount this year?
  A: Yes and No… Everyone is getting the early bird discount this year, regardless of when you register.

Q: Is there a family discount this year and how do I get it?
  A: Yes. If you register 3 or more people at the same time, you will get this discount automatically. You do not need to enter a code.

Q: Can I use my username and password from last year?
  A: No. We have a new registration system this year. You may register and check out as a guest or create a username and password.

Q: Can I save my work on a registration and come back later to finish it?
  A: No. You must complete the entire registration, including required forms, prior to checking out. Please have all information available when you start, such as emergency contact information and medical information.

Q: Who can register children for Summer Camp?
  A: Only Custodial/legal Parent or Guardians can register children for resident camps, on site or virtual only.
  A: Grandparents/Parents or anyone can register children for Grands and Family camp. If someone other than the custodial/legal parent or guardian registers a child, they should not complete any of the forms online. They will be emailed forms that will need to be filled out by the custodial/legal parent/guardian and returned prior to May 15th.

Covid-19:

Q: Why and how can we have summer camp in the time of Covid-19?
  A: click here to read our Executive Director’s recent article about this.

Q: Will campers and staff be required to wear masks?
  A: Yes. Campers and staff will be required to wear masks except when they are sleeping, eating, swimming, or only with their family for family for family camp. Campers are expected to provide their own masks. We require masks that
are at least two layers and that fit snugly around the campers’ nose and
mouth. Plan on packing at least 3 per day with some extras.

Q: How many people will I be exposed to if I come to camp?

A. **10 or less.** Programming as well as eating and sleeping will be done this year
   in “pods” of 10 or less. Pods will remain distanced from other pods. Any
   activity with multiple pods or with specialists not in their pod, will be outside,
   distanced, and masked

A. **Family Pods** are another option. If you do not feel comfortable with your child
   being exposed to 9 people outside of your household family, please consider
   coming to one of our family camp options. At Grands and Family you can
   choose who is in your “family pod” and still interact with others in
   programming outside, distanced and masked. Meals and programming are
   provided for Grands and Family camp. If you would like a more self-
   contained program, please consider coming to camp as a family for a Parker
   Ridge Family Camp opportunity. For this opportunity you will be on your own
   for food and programming and can easily avoid other families who may be at
   camp at the same time.

Q: Will we get to sing, chant, and cheer at camp this year?

A. **Yes!** All singing, cheering, chanting, theatre type events will happen outside
   while wearing masks and physically distanced from other pods.

Q: Will campers or staff be required to self-quarantine or monitor symptoms prior
   to camp?

A. **Yes.** Household families of campers will be asked to limit risky exposure 2
   weeks prior to attendance. This includes wearing masks at all times when
   outside of their household, avoid crowds or activities where you are not able
   to maintain 6ft distance from non-household members. Limit activities in your
   home to your household family.

A **Campers’** temperature and other covid **symptoms should be monitored** for
2 weeks prior to camp. We will provide a form for you to complete and turn in
upon arrival. If a temperature over 100 degrees or any other covid symptom
occurs, campers should check with their primary physician for directions and
follow their direction for testing and isolation. Do not come to come during the
time they recommend isolation. Contact the camp right away to let us know you
will not be able to attend camp due to isolation requirement for Covid-19.
Registration fees may be transferred to another event or refunded in this
situation, if you contact us ahead of time. Please contact Jill Frey Executive
Director of Outdoor Ministries at jill@heartlanducc.org or 800-282-0740 ext. 3.
Q: Can we carpool with other families to camp?

A. No. To reduce the spread of Covid-19, campers should only travel in the car to camp with an adult household family member. The exception to this can be for Grands and Family camp and family pods may travel together.

Q: What will camp drop off and pick up look like this year?

A. Drive-through. The best practice from camps who ran last summer in person is to use a drive through process. This is the best model to reduce the spread of COVID-19. Campers will be greeted at their car by camp staff. We will check their temperature and conduct other elements of the health screening then. Campers will not be allowed to remain at camp if they have a fever over 100 degrees, other covid symptoms or if they have been exposed to Covid-19. After the positive health screen, campers will say good by to their parents and staff will assist them with their luggage and joining their camp pod. Pick up will look similar in the reverse.

Q: Will these guidelines change between now and camp?

A. Maybe. We will be constantly monitoring the recommendations from the CDC, Ohio Health Department, American Camp Association, Camp Nurses Association, and more. If recommendations change, we will review our protocols.

Q: What if I want more information?

A. Join one of our upcoming Family information sessions on zoom. March 22, 27 and April 17th. Click here to register.

Q: What is the Camp curriculum for this summer?

A. This year our theme is “Branching Out: Connecting through Christ”

Q. Will there be a camp T-shirt this year?

A. Yes. Camp t-shirts will be available through a separate on line store that will be open soon.

Q: Will I get more information about camp after I register?

A. Yes! After registration you will get a family packet email with more information including a packing list. Some specialty camp directors will also contact campers just prior to camp with specifics for your session.

Q: Are volunteers needed for camp?

CLICK HERE to visit our online 2021 camp calendar for information and registration!
A. Yes! All camp sessions need volunteers. If you know how you’d like to volunteer, please sign up on the registration website by looking for the calendar event with the name of the session you are interested in and “volunteer” in the name. Please complete all forms attached. The director will reach out to you with more information. If you are not sure what session or type of volunteer opportunity is best for you, please contact Jill Frey, Executive Director of Outdoor Ministries at jill@heartlanducc.org or 800-282-0740 ext. 3.